



### Telehealth and Preventive Care Services March 4, 2021

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# **Telehealth and Primary Care**



- Telehealth is increasing in use by primary care providers across the Inland Empire
- Telehealth can be leveraged to keep children upto-date on key preventive care services
- IEHP encourages primary care providers to consider telehealth as a tool to provide care when in-office visits are not possible
- DHCS and IEHP has expanded billing and program rules to allow for services offered via telehealth

# **COVID-19 Response**



- Priority remains in place for key preventive health services for IEHP Members
  - Timely Immunizations
  - Well Child Visit
  - Behavioral Health
- Billing guidance provided for:
  - Telehealth
  - Patient-reported biometrics





### Telehealth





### Telehealth

- IEHP strongly supports continued access to preventive healthcare consistent with Bright Futures guidelines
- IEHP's P4P measures align with American Academy of Pediatrics (AAP) recommendations
- Some visits may be offered through a hybrid model – Virtual visits
  - In-person visits

# **Well-Child Visits**



### Ages birth to 2 years of age

 Conduct in-person visits to <u>administer</u> <u>timely vaccinations</u>







### **Children & Adolescents (ages 2 and older)**

- Well- child visits *may* be conducted via telehealth
  - Provider must determine clinical appropriateness
- Providers must bill the appropriate codes for <u>each</u> visit offered. Code visits and each component offered to maximize incentive earnings
  - Telehealth visits: <u>Code all components</u> with Modifier or Place of Service to note telehealth mode
  - In Person visits: Code all components

# Well-Child Visits & Telehealth



#### • <u>Virtual</u> Visit Components:

- Visual Physical Exam
- Physical Development
- Health Education/Anticipatory
  Guidance
- Nutrition Counseling
- BMI Assessment
- ACEs Screening
- Health History
- Mental Development
- Age- appropriate SHA/IHEBA
- Exercise Counseling
- Developmental Screening

#### In-Person Visit Components:

- Comprehensive Physical Exam
- Office Testing: Laboratory testing, hearing, vision and oral health screening
- Fluoride varnish
- Immunizations



## **Coding Guidance for Virtual Pediatric Visits**



### **Well-Child Visits**



Virtual Visit Components							
Components	CPT Code	Modifier	Place of Service	ICD-10 Codes	Programs		
Visual Physical Exam	99381-99385 , 99391-99395 G9919 or G9920	05	02 OR 11 (with Modifier)	code as appropriate	WCV component		
Health History				code as appropriate	WCV component		
Physical Development				code as appropriate	WCV component		
Mental Development				code as appropriate	WCV component		
Health Education / Anticipatory Guidance				code as appropriate	WCV component		
Age-appropriate IHEBA/SHA Assessment				code as appropriate	WCV component		
Nutrition Counseling (WCC)				Z71.3	IEHP GQ P4P		
Exercise Counseling (WCC)				Z71.82	IEHP GQ P4P		
BMI Assessment (WCC)				Z68.51; Z68.52;			
ACEs Screening				Z68.53; Z68.54	IEHP GQ P4P		
Developmental Screening (up to age 30 months)	96110			code as appropriate code as appropriate	DHCS Prop 56 DHCS Prop 56		

# **Well-Child Visits**



In Person Components							
Components	CPT Codes	POS	ICD-10	Programs			
Physical Exam to complete WCV should be completed timely	99381-99385, 99391-99395	11	Z00.00; Z00.01; Z00.121; Z00.129; Z00.8	IEHP Global Quality P4P - Well-Child Measures; DHCS Value Based Payments Program			
Immunizations – follow AAP immunizations schedule	Report all antigens administered	11	code as appropriate	IEHP Global Quality P4P; DHCS Value Based Payments Program			
Office Testing: Laboratory testing, hearing, vision, and oral health screening	Report all completed tests	11	code as appropriate	Supports transparency of services rendered			
Dental Fluoride Varnish	99188	11	code as appropriate	<b>DHCS</b> Value Based Payments Program			



### Patient-Reported Biometric Values





### Weight Assessment in Children and Adolescents (WCC): Telehealth Visits

- Patient-reported biometric values are <u>allowed</u> for billing the weight assessment P4P component
  - Includes height and weight used to calculate the Members BMI percentile
  - Biometric values must be collected by a PCP, recorded,
    dated and maintained in the Members health record



# **Questions?**